IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
Dana Henriksen

Serial No. 10/724,269

Serial November 25, 2003

For: METHOD AND SYSTEM FOR
MANAGEMENT OF GLOBAL QUEUES

SGroup Art Unit: 2181

Examiner: Lai, Vincent

Confirmation No.: 1261

Mail Stop Amendment

Commissioner of Patents P. O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT IN RESPONSE TO OFFICE ACTION MAILED JUNE 20, 2006

The present paper is being submitted in response to the Office Action mailed June 20, 2006.

A petition requesting a one-month extension of time is being filed concurrently with the present paper. If additional fees are necessary, the Commissioner is hereby authorized to charge any fees or credit any overpayment to Haynes and Boone, LLP's Deposit Account No. 08-1394.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims, which begins on page 3 of this paper.

Remarks begin on page 12 of this paper.